

USA Contact

Contact Center Solutions
to Help your Agency
Respond to Citizens



About

USA Contact

A General Services Administration (GSA) innovative contract for multi-channel contact center services. The first of its kind and the only government contract to offer a full range of contact center services, E-Gov solutions, and citizen relationship management strategies, tools, and applications. Whether you want to establish a new contact center or enhance your current one, USA Contact is the contract for you!

Answering the Public's Call

National Contact Center
1 (800) FED INFO

USA.gov

(formerly FirstGov.gov)

the government's official web portal

Pueblo, CO

publication distribution facility



For more information contact:

USA Services

U.S. General Services Administration
www.usaservices.gov

- NO FEE
- Proven track record of 15 task orders awarded
- 9 prequalified industry leading vendors
- Save time and up to \$250,000 in procurement costs by avoiding a full and open competition
- Rarely protested
- Turn your agency scorecard green!

USA Services